## Final Response Corrective Action Plan (CAP): Performance Audit Report # 08P-03 Statewide Radio Communications Interoperability Department of Administration February 12, 2009

Agency	Recommendation #	Does this affect a federal program?	CFDA # (if previous YES)	Management View	CAP – Corrective Action Plan	Person responsible for CAP	Target Date
61010	Recommendation #1  We recommend the Governor's Office work with related state agencies and local governments to seek revisions to statutes governing radio communications.  A. Establish a statewide interoperable radio communication system.  B. Define governance principles, including membership and voting rights.  C. Identify system participants and addresses the including of existing radio systems.	NO		Do not Concur, but DoA will assist as appropriate.	1. Please see the Governor's Office response. 2. Through our technical and administrative support to the Interoperability Montana Project, the Department will move forward in establishing a single, statewide radio communication system. 3. The Department will take an active role in the IM Governance Committee to define voting rights for State of Montana and partner agencies. A review of potential legislative options will be made. 4. The Department, as part of our ongoing support, will assist the IM Project with identifying future participants and incorporate interfaces with existing users.	Scott Bradford	Ongoing
61010	Recommendation #2	NO		Concur	1. The Department proposes a joint, cooperative study with	Dick Clark Steve Bender	January 2010

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	Recommendation #2 continued  We recommend the Governor's Office, in conjunction with the Department of Administration, work with state agencies to develop a formal migration plan and develop methods to coordinate state resources relative to statewide radio communications interoperability.				the IMPD, Department of Transportation, Department of Natural Resources and Conservation, and Montana Highway Patrol, to develop planning for migration to a joint radio system, and optimizing critical resources such as frequencies, infrastructure and sustainability resources.		
61010	Recommendation #3  We recommend the Statewide Interoperability Executive Council, in conjunction with the Interoperability Montana Project Directors (IMPD), adopt a formal business planning process, including due consideration of:  A. Potential system users B. Annual operation costs C. Potential funding sources	NO		Do not Concur, but DoA will assist as appropriate.	1. Please see the Governor's Office response. 2. The Statewide Interoperable Executive Council is an advisory group, and the Department recommends that it remain so. The Department will continue to increase the SIEC awareness of IMPD developed planning. 3. The State of Montana and Interoperability Montana Project prepared and submitted the Montana Statewide Communication Interoperability Plan in 2007, which lays the foundation for business planning. 4. The IMPD is currently undergoing formal business planning to identify users,	Scott Bradford	April 2009 (In Process)

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	Recommendation #3 continued				operational costs and funding. The Department proposes working closely with this process already in progress.		
61010	Recommendation #4  We recommend the Statewide Interoperability Executive Council in conjunction with the Interoperability Montana Project Directors (IMPD) adopt industry operational best practices for asset management of a statewide interoperable radio communication system.	NO		Do not Concur, but DoA will assist as appropriate.	1. Please see the Governor's Office response. 2. The Department acknowledges that the Statewide Interoperability Executive Council should be an advisory group in this role. Primary responsibility should lie with the IMPD, supported through this Department. 3. The IMPD is currently implementing this process through professional accounting practices and the planned use of the CASM database, with the assistance of this Department, as recorded in the Montana Statewide Communications Interoperability Plan. 4. The Department will continue to support the IMPD through the Public Safety Services Bureau to update the IM best practices document and	Scott Bradford	June 2009

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	Recommendation #4 continued				solicit feedback from the SIEC.		
61010	Recommendation # 5  We recommend the Statewide Interoperability Executive Council, in conjunction with the Interoperability Montana Project Directors, develop a long-term staffing plan for a statewide interoperability radio communications system.	NO		Do not Concur, but DoA will assist as appropriate.	Please see the Governor's Office response. The Department will work with the IMPD and SIEC to look at options for long-term staffing. This is currently in progress and a draft sustainability plan will be released in the Spring 2009	Scott Bradford	Spring 2009